IMPACT STATEMENT:
Self-directed support: perspectives of service users, families and the disability workforce

AT A GLANCE:

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PERIOD OF STUDY: 2012-2016

GRANTING BODIES: Endeavour Foundation Research Challenge Award Fund and Department of Communities, Queensland Government.

AIM AND DESIGN:
To identify perspectives of service users and their families, including current experiences; aspirations to self-direct; and core skills required to self-direct. To develop an evidence based resource for families and people with a disability.

OUTCOMES TO DATE:
Publications arising from this study


Created and disseminated over 100 copies of a self-direction pre-planning decision making tree for families and clients. This tool is being trialled by NDS throughout Queensland.

Developed and published an organisational and government policy decision process map as well as a staff self-reflection assessment tool.

Satisfaction in service delivery and life domains is generally higher where control or self-direction is maximised.

‘Mobile App’ for service users to make their own care and support decisions.

Copies of the pre-planning tree were disseminated.

Contacted by NDS QLD to undertake research evaluation of the Your Life Your Choice Self-direction program.

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Resulted in 3 high impact publications and 3 conference presentations.

Self-direction increased access to quality services for many consumers.

Major local and economic impact, especially with families and service providers.